



Accessing Adopets

Adopets is the platform we use to network our adoptable pets in the shelter and in foster homes. As a foster, you can quickly update your foster's photos and respond to adoption inquiries through this site.

Creating Your Account

Once you have been paired with your foster pet, our team will invite you via email to create a profile. Click the "Register" button to get started. You will now be able to access your dashboard.

Uploading Photos

Our staff receives hundreds of photos every day to upload for pets in the shelter and in foster homes, so the fastest way to get new photos on your pet's profile is to do it yourself!

To upload photos, click on your foster pet. A popup will zoom out with three pink dots in the upper right hand corner. Click on those dots. In the list that drops down, select Edit Pet Profile. Here you will be able to upload images to your foster pet's profile. Upload them in the order in which you wish them to appear. The first photo should be a clear, well-lit photo that shows your foster pet's face.

Videos can be upload just below the photos. Adopets requires a YouTube or Vimeo link. Upload your video to YouTube or Vimeo, ensure the privacy settings for the video are set to public viewing, then copy/paste the sharing link into the indicated field.

Responding to Adoption Inquiries

Dallas Animal Services has an open adoption policy. Please respond to adoption inquiries in the order they are received. If you respond to an interested adopter and they don't respond within 48 hours, feel free to move down the list to the next interested adopter. To respond to interested adopters or archive those who have not responded within 48 hours, click the "Actions" button.

Troubleshooting

Adopets help chat is usually very responsive. If you reach out to the chat team and still need help, please reach out to the foster team at DASFoster@dallas.gov. Find the Adopets FAQ here:

<https://tinyurl.com/chr66dx4>

**Found an adopter for your foster?
Email DASFoster@dallas.gov**

