

FOUND DOG ACTION PLAN



You're a good citizen who just found a stray pet in the city of Dallas. Here's how you can maximize that pet's chances of reuniting with their owner!



Register the found pet on [Petco Love Lost](#) and search existing listings - this database is a critical tool in reuniting pets with their families!

You Can Keep The Pet In Your Home or Yard For Now

Check For a Chip

If the pet is wearing a collar with tags, be sure to call the owner listed. If not, you can have the pet scanned for a microchip at many vet offices or pet stores. Once you have a microchip number, you can look the pet's registered information up at [PetMicrochipLookup.org](#) or by calling 1-866-597-2424 and try to make contact with the owner.

Make a Report

Submit a "Found Pet" report through [24 Pet Connect](#) and review the pets already posted to increase your odds of a reunion. On 24 Pet Connect, enter your ZIP code in the left-hand column to get started.

Spread the Word

Share the pet you've found on social media like Facebook and Nextdoor. You can also print and post lost pet flyers in the community you found the pet in. Pets are most often lost within a few miles of their home.

Check listings for lost pets on Craigslist, Facebook, Nextdoor, 24 Pet Connect and Pawboost.com for pets that may fit the same description as the pet you've found.

Next Steps

If you can keep the pet for at least three days or longer, DAS asks that residents schedule a time to have them vaccinated. This will help the dog's chances of remaining healthy once you are no longer able to keep them and have to bring them to the shelter at 1818 North Westmoreland Road.

You Cannot Keep The Pet In Your Home or Yard

Call 311

If it is outside of shelter operating hours or you are unable to transport the pet to the shelter:

Dallas Animal Services Officers respond to calls 24/7.

Dial 311 to report a found animal. Provide as much information as possible about the pet. That includes the pet's exact location, whether the pet is loose or confined, if the pet is in danger, or if it looks injured or ill. If possible, take a photo of the pet.

You will be given a Service Request number. Write it down and save for follow up. If possible, stay with the pet until Animal Services Officers arrive.

-OR-

Bring the Pet to DAS

If it is during our hours of operation and you are able to transport the pet yourself to 1818 North Westmoreland Road:

Check in at the green Intake door when you arrive. Dozens of found pets are brought to DAS every day, so expect a wait.

Hours of Operation:

Monday, Tuesday, Thursday, Friday 11 a.m. to 7 p.m.
Wednesdays 1 p.m. to 7 p.m.
Saturdays & Sundays 11 a.m. to 6 p.m.

Spread the Word

Pets are most often found within a few miles of their home. Post about the found pet everywhere you communicate with your neighbors - Facebook, Nextdoor, security camera apps, or in person. DAS can print out Found Pet flyers for you to hang around your neighborhood.